



PODIATRY  
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**SPRING 2020**



# PRESIDENT'S Report

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## What is the New Normal?

Is it a phrase, a turn of words, an analogy or are they words that are meant to be used to herald a CHANGE?

If like me, you have chosen the latter, you will know that being a Podiatrist is all about CHANGE. Notwithstanding our clinical practice, change is all around us for example climate change, political, musical, environmental etc. Whether we like it or not, we must adapt to these changes.

However the change that has impacted 'Podiatry WA most significantly is the way in which we interact with our members and the way in which we commune on a day to day basis. Long gone are the days of the annual membership, face to face meetings and training days.

These are replaced by- you got it, CHANGE, aka the New Normal, the new way of doing things.

Now don't get me wrong, where these things have proven challenging, Podiatry WA have adapted to suit the current environment and provide an event which combines education, networking and an opportunity to meet and introduce our sponsors.

Podiatry WA has gone further to embrace this CHANGE by improving and evolving the way in which it provides it's CPD with more and more 'virtual' presentations, webinars, and other on-line modalities.

CHANGE is also "afoot" with Sponsorship this year as you will see at our October event where you will be introduced to MyHealth1st

(Go Bookings), OPAL, Guild Insurance and Smith & Nephew.

And last but by no means least, the biggest of changes for Podiatry WA is the retirement from the Board of Dr Theresa Miller, our Operations Lead Director and Senior Board Member for the past 6 years. Her significant and gargantuan input into the organisation and management of the numerous operations of the vast 'cogs' of the Podiatry WA wheel is absolutely awe-inspiring! Although her leadership on this Board will be missed by ALL; past, present and future, it will not be forgotten, nor will the contribution she has made to the structure of our current working system.

Dr Miller's skills at bringing crowds together, working towards a common goal and ensuring that patient centred/focused and evidence-based care is delivered to all Western Australian Patients by well-equipped Podiatrists, are second to none!

I for one will miss my friend and colleague dearly! However, I do trust she will be ever vigilant in keeping the rest of us 'on our toes here' at Podiatry WA as she will no doubt be contributing somewhat in her own unique inimitable way in the background.

Let us all raise a 'toast' to:

Dr Theresa Miller, Podiatry WA Director, and Lead Director of Operations, 2014 - 2020

### **Dr Scott Westover,**

*BA, BSc (Hons), BSN, MSc, DPM, DSc, PGD-T, PGD-FA, PGC-Pharm, MPodWA, MAPodA Podiatrist, Registered Teacher*

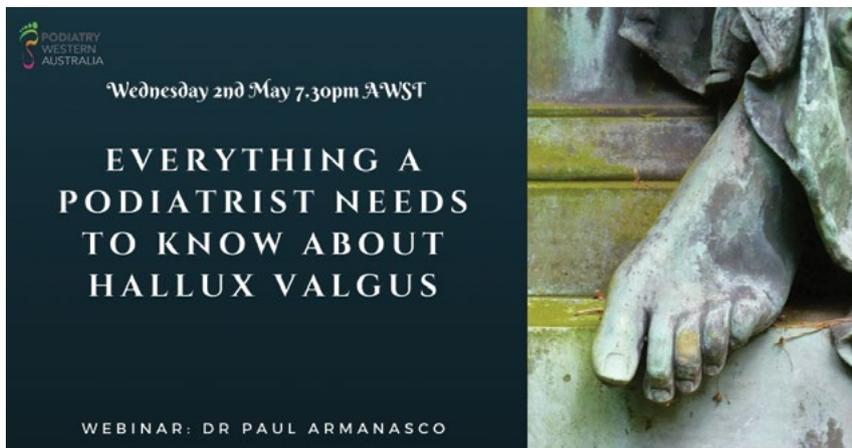
# FAREWELL FROM RETIRING BOARD MEMBER Theresa Miller



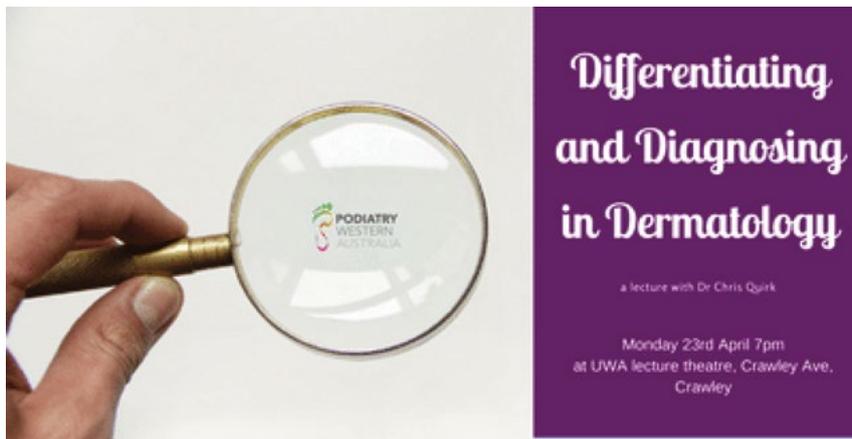
As I reflect on the completion of two terms as a director of Podiatry WA I am proud that I 'stepped

up', albeit reluctantly, to the role six years ago. I am proud that I ventured into the unknown and that I ignored my inner voice that yelled that I was inexperienced, unsuited, too busy and too disconnected from podiatry association life to be fit for the role. The same inner voice that also bellowed that I had nothing to offer the association and that there were colleagues far worthier and better suited to the position.

Over time I settled in and 'found my feet' with the support of wonderful colleagues and staff who were ever supportive and not shy in giving me feedback – constructive and instructional. I learnt to rise to the challenge of mastering the mysteries of IT and embracing cloud-based programs – quickly realising that I loved creating graphics or CPD events on Canva and satisfying my artistic urges. This was my favourite one:



Although I thought this one was a little quirky:



I've always enjoyed catching up with colleagues and am passionate about the importance of professional socialising to keep in contact with our peers and improve our overall knowledge and skills base. It can be a very lonely existence working individually. For our mental wellbeing it is vital to take advantage of all opportunities to meet with each other. Podiatrists have an incredible amount of knowledge and experience and I've always found it exhilarating to listen to us brainstorm and share with each other. It is my personal observation that generally, podiatrists are a shy and retiring breed and not well practiced when it comes to advocating and promoting their profession. We undervalue and underestimate our abilities and possibilities.

We provide an incredible service to the community and possess an amazing skillset yet are reluctant to promote, push, argue or assert ourselves. I believe, as one of my mentors told me years ago, that if each one of us left each place we worked at a little better than when we started – with minor improvements made in any aspect, collectively we could lift the entire profession. I challenge you all to take this further – in all aspects of your lives including your careers – push yourselves that little bit further. Make small incremental improvements. Set a daily goal. Expect an extra 10% on your usual effort. Read that paper, apply that Standard, investigate that topic, follow up that patient, arrange for the coffee catchup with colleagues. And then go bigger – research and source that speaker and contact the CPD organiser to arrange a webinar. Take up that topic and plan a CPD face to face event and liaise with the CPD organiser to make it happen. Research that new product – request a sample, trial it, and write a review and contact Podiatry WA to share the article. Read an interesting article online? Summarise it and create a social media grab and send it through to Podiatry

WA for posting on Facebook. You may also be able to claim the CPD hours on your log – wins all round!

There are other ways you can take that step into the unknown and challenge yourself and find out more about your podiatry journey. Volunteer for a board position – not just Podiatry WA - committees, panels, leadership roles and opportunities exist not only in health but many business professions – we have such a wealth of knowledge and experience. We have skills we probably don't even think about that are honed in our clinics – wonderful listening skills and analytical abilities. Powers of deduction. Problem solving. Thinking outside the box. Compassion. Kindness.

So here are 5 reasons to take the challenge and volunteer your time:

## **1. IT WILL BUILD YOUR CONFIDENCE**

Challenging yourself is a great way to discover your hidden strengths and abilities. I learnt to speak publicly – transformed from a trembling, shivering wreck to someone who won't let go of the microphone! I learnt to step over barriers and most importantly become a positive role model for my children – and probably others too. Don't forget that they are watching and learning from you – so set an amazing example!

## **2. REWARDS FROM GIVING TO OTHERS**

By building your community and getting to know your colleagues you not only get the benefits of networking but you start to realise your profession is like a large family. There is joy in helping others. It is a positive mental health exercise to focus on serving and helping. Finding out the needs of your colleagues can put your own career into perspective. There are great

opportunities to connect with the UWA student body and forge connections into the future whilst using your skills and experience in a mentoring capacity.

### 3. INCREASE SKILLS

The cure to procrastination – the best reasons to upskill or learn a new skill, because others are relying on you to deliver. Learning how to research alternate ways to do things, working as a team with new and different people – not just podiatrists, learning how to manage time and priorities, choosing your own pathway – there is a lot of leeway in these roles and freedom to carve your own path. There is plenty of support and the added bonus of working with people from totally different backgrounds. I have really enjoyed tackling issues and hearing the perspective of non-podiatrists (we currently have two directors on the board who are non-podiatrists). It is refreshing and inspires seeking new perspectives when looking at old problems.

### 4. LEARN ABOUT YOURSELF – GET OUT OF THAT RUT

My mantra became that famous line from The Biggest Loser when Shannon the personal trainer said, “that sounds like an excuse Charlene”. I had many excuses ready.... but when you decide to stop making excuses and just get on with it there are surprises in store. Initially I used my role on the board to indulge my CPD topic wish

list, and now I realise I have used all that knowledge and strengthening to shift my career path into an area that I am now so very satisfied with. An area that I would have had no confidence to move into 6 years ago. This is a wonderful way to also encourage and inspire your colleagues to stretch their wings as well – nothing like a little bit of fraternity!

### 5. ACHIEVE

Set targets, create goals, plan the year, well why not plan five years ahead! Listen to feedback from colleagues, realise it is mostly positive (and the rest is actually constructive) and appreciate the bonds of friendship, respect and support amongst your profession. It is a practical and rewarding way to build unity in the profession.

We can all make a difference – even in the smallest of ways and it all goes towards making our occupation the most professional, rewarding, social and enjoyable out there. Our podiatry community is stronger with great communication and sharing of ideas and experience.

I cannot thank our community enough for their support, friendship, acceptance and understanding. I am still enthusiastic and passionate about our profession, but I think we need to work every day to refresh and rejuvenate ourselves. And it is so much easier to achieve this as a collective – so start your journey!



- Pump duration of up to 14 days
- Aimed for use on deep wounds



**Smith+Nephew**

**NEW PICO<sup>◇</sup> 14 sNPWT**

Kick start hard-to-heal wounds

PICO<sup>◇</sup> 14

Single Use Negative Pressure  
Wound Therapy System

Sponsor: Smith & Nephew Pty Ltd (Australia) [www.smith-nephew.com/australia](http://www.smith-nephew.com/australia). <sup>◇</sup>Trademark of Smith+Nephew. 27235-anz 09/20.

# CPD Reports and Reviews

DR KAREN LYRA

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CPD calendar has been busy with a variety of options to cover our CPD log and educational needs. We have had an excellent standard of presenters and great attendance from both members and non-members of our profession.

Our webinar calendar has included the topic Metatarsalgia: Commonly seen conditions, diagnoses and treatment with Dr Reza Naraghi. A very popular webinar that discussed the difference between the common forefoot conditions, the treatment options both surgically and non surgically.

Craig Payne presented on the topic Linking Assessments to the Foot Orthotic Prescription. Craig is the developer of the Podiatry CPD Academy and well known for the Clinical Biomechanics Bootcamp. He discussed what he included in the clinical assessment of the Foot, outlined the tests and detailed when and why he uses them in the prescription component of orthotic assessment. Lots of positive feedback and we will release the recorded version later in the year for those who have missed this one.

We have had two self directed learning modules during July and August that included learning opportunities to review and self test Doppler sounds and Reflexes of the lower limb. Thanks to our members who provided research to assist in the development of these modules.

Our first face to face event since March will be on Friday 18th September at Happy Feet Children's Footwear, and will be an educational evening to enhance our knowledge of the fitting process footwear options, brands, sizes and categories available in children's footwear.

We have CPR and Anaphylaxis courses for a group booking on Saturday 17th October, the morning session has booked out, but afternoon session has still available spots. This will be the last private booking for the year.

Podiatry WA Event & Annual AGM will be the last face to face opportunity for the year. It will be on Sunday 18th October from 9am-1pm. The program will include two educational presentations, morning tea and networking. It is optional to stay for the AGM or attendees may choose to visit the sponsors trade stands.

We always welcome feedback or ideas at [cpd@podiatrywa.com.au](mailto:cpd@podiatrywa.com.au).

If you have missed any of our webinars, they will be released later in the year. Thank you for your ongoing support and we look forward to seeing you at our last event for the year.

Visit the Podiatry WA website for updates!

## EVENTS CALENDAR

Upcoming Events planned for members by Podiatry WA:

MONTH	DATE	TOPIC	FORMAT	PRESENTER
September	18/09/20	Footwear for Children Educational Evening	F2F Event	Christina Fielding
October	17/10/20	CPR & Anaphylaxis Course	Afternoon still open	Time Critical
	18/10/20	Podiatry WA Event & AGM	F2F Event	See event program
November	TBA	Representative from DVA to outline care plan reporting and updates on the footwear program.	Webinar	DVA

## PODIATRY WA Event & Annual AGM

Registrations now open for this face to face event to include education, networking, AGM meeting and morning tea. Total of 4 CPD points for attendance.

Megan Reilly, the Director of Hands On Infection Control will present on the topic "To reprocess or not to reprocess- that is the question". This presentation will outline the reprocessing practices of podiatry instruments and considering moving to sterile disposable instruments both in the office based practice environment and home care visits. Will include a discussion on reviewing and approving the podiatry kit required for home visits.

Our sponsor OAPL will attend with displays of single use instrument packs, both surgical and general kit options.

Our sponsor Smith & Nephew will attend with displays including wound dressings for antimicrobial and offloading options and the PICO pump for negative pressure wound therapy.

Our sponsor Guild Insurance will attend with information and considerations for professional insurance.

Brendan Adler, CEO of Envision Medical Imaging will present on Duplex Ultrasound: its use, procedure, reporting, comparison to Doppler, referral process, diagnoses of PAD and other common lower leg conditions. Why and when we need to refer?

## **PROGRAM**

**9.00 - 10.00am**

Registration, morning tea & trade stand viewing

**10-00 - 11.00am**

Brendan Adler CEO of Envision Medical Imaging

**11.00 - 12.00pm**

Megan Reilly Director of Hands On Infection Control

**12.00pm - 12.30pm**

AGM Meeting (optional) or return to foyer for networking and trade stand viewing

**12.30pm - 1.00pm**

Networking and sponsor trade stand viewing.

**1.00pm**

Close

***RSVP Essential, so visit our website and register!***

SUNDAY 18TH OCTOBER 2020  
9AM - 1PM

## **PODIATRY WA EVENT & ANNUAL AGM**

THE BOULEVARDE CENTRE.  
99 THE BOULEVARDE, FLOREAT WA



## COMMUNITY EVENTS

# Podiatry WA represented at the Remove Hazards Launch in Mandurah

On the 1<sup>st</sup> of September Podiatry WA attended the **Stay On Your Feet® Remove Hazards Launch** at the Mandurah Senior Citizen's Centre. The launch aimed to raise awareness in preventing the risk of falls in the elderly by removing hazards especially in the home setting. The stalls ranged from occupational therapists, silverchain, mobility aids and community support.

Our members Mengyuan from Peel Podiatry and Jazz from Mandurah Podiatry attended this event to promote Podiatrists as the leading health professionals for Foot health in our community. During question time,

Jazz reinforced the importance of supportive footwear (and what non-supportive footwear looked like) and regular podiatry check ups to prevent the risk of injury and falls.

That had many seniors approach them at the end looking for supportive shoes and were surprised at how stylish some of the medical grade footwear looked! We thank the team at Injury Matters for this wonderful opportunity to be able to promote awareness of the importance of podiatry in removing hazards and preventing falls in the older population.



## DVA UPDATES

# Prescribing medical grade footwear (MGF) for DVA clients

Podiatrists are advised to check the procedures for assessing and prescribing Medical Grade Footwear (MGF) for DVA clients, to support best-practice use and improved patient outcomes. This includes use of the correct prescription form, and fitting and issuing the first pair of shoes to your client before prescribing subsequent pairs.

### PRESCRIPTION FORM

Please ensure you are using the current form [D0688 — Medical Grade Footwear \(MGF\) Prescription](#) and not an outdated template. The form was updated several years ago (November 2015), with additional sections and streamlined procedures, but some providers may still hold the old template in their systems.

If your clinic has its own formatted form, please ensure it has been updated to reflect the additional numbered fields in Section A #20-23 and Section C #30-33.

A prescription form is required for every request for MGF supplies, shoe modifications and repairs, and it must include the date of each request. The same form used for an initial prescription should not be re-used for subsequent requests.

### DELIVERY OF MGF TO DVA CLIENTS

The [Notes for Medical Grade Footwear Suppliers](#) requires footwear to be sent to the prescribing podiatrist for them to issue to their DVA client, as part of an assessment and fitting. Where this arrangement is

impractical, alternative arrangements must be discussed between all parties, ensuring the acquittal is undertaken by the assessing health prescriber as soon as practical.

### ACQUITTAL PROCESS

Podiatrists are advised to arrange a consultation with their client to check the fit of new or repaired shoes and ensure they meet the prescribed MGF requirements, before acquitting the order.

This assessment can be claimed under item code F019 of the [DVA Podiatry Schedule of Fees](#).

This process is vital to ensure accountability and to maintain the warranty on the MGF supplied and is necessary to assess the issued footwear's function and fit prior to requesting additional pairs of MGF.

Instances of frequent replacement and/or multiple shoe modifications should be assessed as part of the acquittal process and review of MGF for a client.

Where footwear is being replaced sooner than the expected 18 to 24 months lifespan, both the MGF supplier and the assessing health prescriber should be reevaluating the most appropriate style and type of footwear being issued.

This process will allow a few months' time delay between the supply of the first and second pair of MGF, thus providing further wear time to highlight any potential problems with the footwear.

## HEALTH PROVIDER TIPS AND GUIDES

- [MGF PowerPoint for assessing health providers \(PPT 2.06 MB\)](#)
- [Guidelines for assessing health providers \(DOC 470 KB\)](#)
- [MGF suppliers list \(XLSX 82 KB\)](#)
- [D0688 — Medical Grade Footwear prescription form \(PDF 236 KB\)](#)

## ALLIED HEALTH TREATMENT CYCLE ARRANGEMENTS CONTINUE DURING PANDEMIC

The allied health treatment cycle arrangements for DVA clients continues to apply during the COVID-19 pandemic.

DVA clients are able to access GP services via telehealth, including consultations for review and referral to allied health treatments. This ensures continuity of health care for veterans during the pandemic.

## REFERRAL REQUIREMENTS

If you are an allied health provider it is important to ensure DVA client referrals include all the necessary information. These requirements has been in place prior to the introduction of the treatment cycle. Health care providers who treat DVA clients are required to be familiar with their obligations. For further information, please go to the [Notes for allied health providers — section one — general](#).

## CLAIMING AN END OF CYCLE REPORT

An end of cycle report can only be claimed after certain requirements are met. For those professions with activity-based fee schedules, each treatment cycle must begin with an initial consultation.

During an initial consultation, allied health providers are expected to prepare (or update) the patient care plan.

After 12 sessions of treatment, the allied health provider will complete an end of cycle

report and send it to the client's usual GP for their review.

To support continuity of care when treatment frequency is high, the allied health provider can provide the report to the client's usual GP between eight and 12 sessions.

If the client requires a shorter length of treatment, then a minimum of two sessions are still required in order for the allied health provider to be eligible to claim the end of cycle report fee.

## TREATING DVA CLIENTS IN HOSPITAL

Treatment cycle arrangements do not apply when treating DVA clients who are admitted to hospital. The treatment cycle was designed to operate in primary health settings where a GP is responsible for care coordination.

## MORE INFORMATION

Visit Improved [Dental and Allied Health \(provider information\)](#) for further information about the treatment cycle, including a range of clinical resources.

## ALLOCATION OF SURGICAL MASKS FROM THE NATIONAL MEDICAL STOCKPILE

WA Primary Health Alliance (WAPHA) continues to operate a significant logistical strategy to distribute masks during the COVID-19 pandemic to general practices, Aboriginal Community Controlled Health Organisations, pharmacies and allied health practices that meet the criteria of the [Department of Health Tranche 4 guidelines](#). For mask requests, visit the WAPHA [Practice Assist website](#). Please note, re-orders will not be accepted within five business days (Mon-Fri) of the previous request, except in exceptional circumstances. Please send all general queries in relation to the National Medical Stockpile to [Stockpile.Ops@health.gov.au](mailto:Stockpile.Ops@health.gov.au)

## UPDATED PODIATRISTS SCHEDULE OF FEES

A new schedule of DVA Fees has been released. The fees are effective 23 September 2020. The schedule includes COVID-19 telehealth services.

In response to the COVID-19 pandemic, initial, subsequent and short consultations may be delivered to all eligible DVA clients via telephone or video conferencing attendance for the period 1 April 2020 to 31 March 2021. Telehealth services may only be provided if the full service can be delivered safely and in accordance with all relevant professional standards and clinical guidelines.

ITEM NO.	ITEM DESCRIPTION	FEE (EXCLUDING GST)	GST STATUS ++
F004	Initial Consultation (Initiate new Care Plan)	<b>\$66.30</b>	GST-free
F010	Short Consultation/treatment (up to 15 minutes)	<b>\$66.30</b>	GST-free
F012	Subsequent Consultation	<b>\$66.30</b>	GST-free
F008	Initial Footwear Assessment (Initiate new Care Plan)	<b>\$66.30</b>	GST-free
F019	Follow-up Footwear Assessment/Fitting	<b>\$66.30</b>	GST-free

The new schedule of fees can be found at <https://www.dva.gov.au/providers/notes-fee-schedules-and-guidelines/fee-schedules/dental-and-allied-health-fee-schedules>

## Together, we soar.

Nature holds many lessons for us. In this moment, countless communities across Australia are banding together to support each other and stay connected however they can – and there are few things more Australian than standing by your people through a tough time.

In this spirit, Podiatry Western Australia and Guild Insurance have come together to support your community now, with an exclusive special offer for liability insurance. This offer is available for existing and new customers that renew or purchase between 01/06/20 and 31/05/21. To find out more, and to qualify for this exclusive discount, call Guild on **1800 810 213** today.



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# Business cyber security obligations



Cyber-attacks are a constant threat to individuals and businesses. From malware to phishing, cyber security risks are on the rise and attacks are becoming more sophisticated. While you may think your business is safe and you have done everything to protect it from a security breach, the truth is no system is impenetrable.

The Australian Cyber Security Centre's 2016 Cyber Security Study reported that 90% of Australian businesses have experienced

a security breach or threat. Even large corporations with up to date software and protections in place have fallen victim to cyber-attacks. There have been successful attacks within large financial institutions, IT and software development companies, governments and large hospitals. Examples include Uber, Facebook, Ashley Maddison, Australian Red Cross and the Australian Bureau of Statistics to name a few.

In comparison, small business owners may assume, or hope, that the information and

data they hold would be of little interest to hackers. However, small businesses that hold sensitive data such as healthcare records and credit card information, or vulnerable data such as childcare records, are a target for hackers too. Some small organisations are less advanced in terms of their data security, and this can make them an easier and more realistic target. Gaining access to a small business can also in some cases give hackers access to larger corporations.

## Protecting your business from a cyber-attack

It's important for all businesses to understand that protecting themselves from a cyber-attack is not just an IT or management issue. This requires a whole business focus that all staff need to be aware of so they can contribute to the risk management processes and systems. If any staff fail to adhere to the strategies put in place, regardless of that staff

member's role and level of responsibility, this can put the business at risk.

## Tips for protecting your business from a cyber-attack

- Be sure staff only have access to what they need; don't grant universal access across a business
- When staff leave the business, remove all access and permissions immediately
- Create strong passwords

- Engage IT security experts to assist with your cyber security
- Train all staff on the risk of a cyber-attack and the prevention strategies in place
- Regularly back up data and information.
- Use the resources and information found on [staysmartonline.gov.au](http://staysmartonline.gov.au).

1800 810 213

[guildinsurance.com.au](http://guildinsurance.com.au)



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INSURANCE

## Incident response plan

An incident response plan is written instructions for what to do if your business experiences a cyber-attack. These instructions help minimise the damage and improve the response and recovery time.

The plan should include an outline of what threats could impact your business and a strategy to manage each incident type with clear timelines. The plan should also identify the critical assets that could be a target, such as customer information, so the business knows what it needs to protect.

A list of responsibilities and accountabilities should also be included so that staff are aware of their roles in dealing with the situation. A PR or media response plan could also be something you incorporate in case you are required to make public statements regarding the incident.

To find further details search "Incident response plans" at [staysmartonline.gov.au](http://staysmartonline.gov.au)

## Notifiable Data Breach (NDB) scheme

The NDB scheme requires all businesses covered by the Australian Privacy Act 1988 to notify the OAIC and affected individuals when an eligible data breach has occurred.

Businesses covered by the Privacy Act includes all organisations with an annual turnover of more than \$3 million. The Privacy Act also covers some small businesses who have an annual turnover

under \$3 million if they operate in one of the following categories:

- A private health service provider such as a day surgery or a pharmacist
- An allied health professional
- Complimentary therapy such as a naturopath
- A gym or weight loss clinic
- A childcare centre, private school and private tertiary education institution
- A business which sells or purchases personal information

Further information on which businesses need to adhere to the NDB scheme can be found at [oaic.gov.au/privacy](http://oaic.gov.au/privacy)

An eligible data breach occurs when:

- there is unauthorised access to or unauthorised disclosure of personal information, or a loss of personal information, that an organisation holds
- this is likely to result in serious harm to one or more individuals, and
- the organisation or agency hasn't been able to prevent the likely risk of serious harm with remedial action

Serious harm to a person may include serious physical, psychological, emotional, financial or reputational harm.

Determining if serious harm is likely, meaning more probable than not, requires as assessment from the perspective of a reasonable person.

A quick response to a data breach decreases the impact of the breach on those affected. To be able to respond quickly, a data breach response plan is needed. This plan will outline the business' strategy for containing, assessing and managing the incident from start to finish.

Further information about the Notifiable Data Breach scheme can be found at [oaic.gov.au/privacy-law](http://oaic.gov.au/privacy-law)

## Cyber insurance

Cyber insurance can help cover financial losses to your business, your customers and other parties following a cyber security breach. This might include costs associated with:

- Loss of revenue due to interrupted business
- Hiring negotiators and paying ransom
- Recovering or replacing your records or data
- Liability and loss of third-party data
- Defence of legal claims
- Investigation by a government regulator
- Misuse of intellectual property online
- Crisis management and monitoring
- Prevention of further attacks

When considering cyber insurance, it's crucial to choose an insurer who understands cyber risks are changing, and new risks are constantly emerging. The costs of a cyber-attack can be enormous. However, the right insurance policy will help safeguard your business now and well into the future.

Contact Guild Insurance on **1800 810 213** if you are considering taking out cyber insurance and would like further information.

**Cyber attacks are the fastest growing crimes throughout Australia and across the world. And with the majority of businesses not insured against cyber attacks, the effect can be crippling.**



**90%** of Australian businesses have experienced a security breach or threat

Australian Cyber Security Centre's 2016 Cyber Security Study

1800 810 213

[guildinsurance.com.au](http://guildinsurance.com.au)



Better through experience.





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